

ONE HOTELES

Periférico Sur 5530, Col. Pedregal de Carrasco, Alc. Coyoacán, C.P. 04700, Mexico
City. Tel: 800 0001 5000. Reservations onehoteles.com

Rates and Conditions:

- SINGLE / DOUBLE / 1 ADA Room: **\$1,349.15 MXN**
- Taxes included.
- ADA Room: Rooms adapted for guests with disabilities.
- Complimentary American-style buffet breakfast.
- Self-service laundry at no extra cost.

Terms and Conditions:

- UNAM Special Rate.
- Extra person: an additional fee of \$190.00 MXN per person, per night.
- Please review the privacy notice.

Reservation Process:

- It is recommended that reservations be made or requested at least 30 days in advance. If it is not possible to book through the central reservations system, please contact the sales executive directly.
- Reservation code: **CUS021002**, specifying the dates of stay and the desired room category.
- All reservations must be guaranteed with a credit card or bank transfer; otherwise, they will be automatically canceled at 6:00 p.m. on the arrival date.
- In case a reservation is required on short notice, please contact the sales executive to check availability.
- For groups requesting more than 10 rooms, please contact your sales executive.
- For up to 5 reservations per call, please contact your sales executive.
- Reservations are subject to availability.

Payment Methods:

- For reservations made more than 30 days in advance, payment can be made via bank transfer. Please note that such transactions may take 2–3 business days to be reflected in our banking system. This method applies to both group reservations (more than 10 rooms) and individual reservations (1–2 rooms), in order to guarantee availability.

- Other payment options: cash, debit card, or credit card (to be settled upon check-in at the hotel).
- If you require an invoice, please request it at check-in by providing your tax information. The invoice will be sent by email at the time of check-out. Once issued, no changes can be made.

Cancellation, No-show, and Early Departure Policies:

- Free cancellation up to one day before arrival, until 6:00 p.m.
- No-Shows: The cost of the first night, at the applicable rate plus taxes, will be charged.
- In the case of early departure, the full cost of the original reservation, plus applicable taxes, will be charged.
- Late check-out: half the cost of one night will be charged.
- Check-in: 3:00 p.m.
- Check-out: 12:00 p.m. (noon)

Contact Information:

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Sales Manager

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